



Instructions for updating the BMW Motorrad V3 communication system

Content:

1. Required hardware
2. Preparation
3. Software update
4. Important notes
5. Troubleshooting

These instructions are intended to assist you in updating the BMW Motorrad V3 communication system to a new software version.
Please note that these instructions are only valid for BMW Motorrad 3rd generation communication systems.

1. Required hardware

- BMW Motorrad V3 communication system
- Standard USB cable with the micro USB interface

2. Preparation

- Download the .zip file available in the download area and save it locally on your computer
- Unzip the .zip file in this folder

3. Software update

- **Switch off your communication system.**
- Connect the BMW Motorrad V3 communication system charging cable to your computer using the USB cable. (The helmet operating display will flash orange once)
- Open the folder where the update was saved and start the file KomV3_FW_Update_*.exe. (When the .exe file is executed, the red and orange LEDs on the operating facility will light up alternately until the red LED lights up continuously.)
- The application window opens. You will receive information about which software version the update is for.

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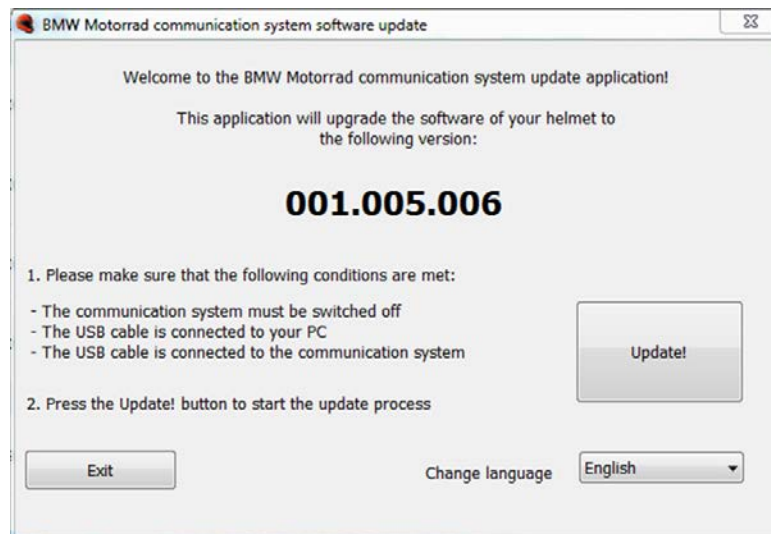


Figure 1: Application window of the software update

- You can change the language in the area at the bottom right.
- The available languages are currently: German, English, French, Italian and Spanish.
- Click on the "Update!" button to start the software update.
- The update will take approximately one minute.
- Please do not disconnect from the communication system while the update is being performed.
- **Please do not switch on the communication system during the entire process.**
- The update program will inform you via a pop-up once the update has been successfully completed.

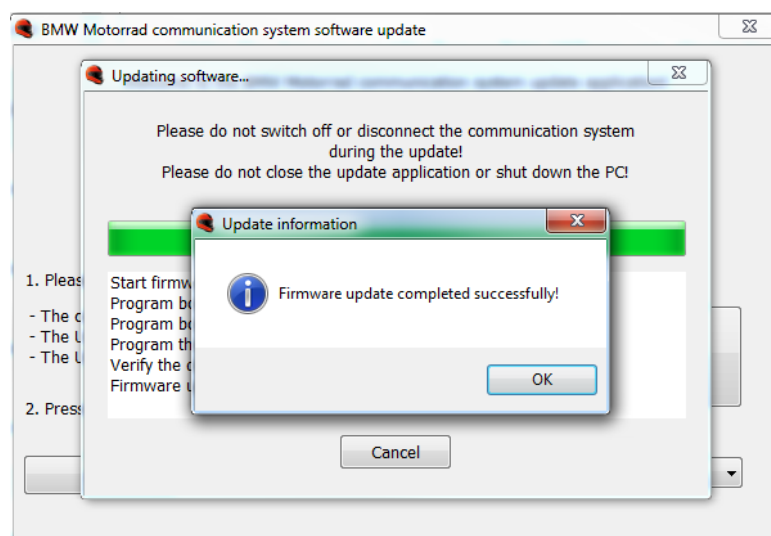


Figure 2: Pop-up with update information

- Click "OK"
- Exit the program.
- Disconnect the USB connection between the helmet and computer.



- The BMW Motorrad V3 communication system software is now up to date.

4. Important notes

- Do not switch on the communication system during the update.
- Do not remove the USB cable during the update.
- Do not exit the update program during the update.
- Do not switch off the computer during the update.

5. Troubleshooting

- **Fault message 1:**
"The device is in application mode. Please turn off the system and try again."
Possible fault cause:
The communication system is not switched off.
Rectification:
Please switch off your communication system and restart the update process. Please do not switch on the communication system during the entire process.
- **Fault message 2:**
"Firmware is not suitable for this device. Firmware update not started!"
Possible fault cause:
The connected device is not a BMW Motorrad 3rd generation communication system.
Rectification:
Please note that the software update is only available for 3rd generation communication systems. Older versions cannot be updated.

If you have any problems with the software update, please contact your authorised BMW Motorrad Retailer.